

COVID-19 SITUATION REPORT # 55

CHAMP ♦ North Central ♦ Northeast Florida Healthcare Coalitions

Wednesday, July 1, 2020



Current COVID-19 NUMBERS BY COUNTY (7/1@ 4:00 pm)			
	Total Cases Residents/Non-Residents	Hospitalizations* Residents/Non-Residents	Deaths
Alachua	1,245 (1219/26)	94/5	12
Baker	72	15/0	4
Bradford	84	13/0	2
Clay	729 (726/3)	108/0	34
Columbia	296 (294/2)	31/0	3
Dixie	69	11	4
Duval	6,480 (6369/111)	356/11	67
Flagler	323 (315/8)	31/2	5
Gilchrist	102	0	0
Hamilton	345 (342/3)	10	2
Lafayette	32	3	0
Levy	181 (178/3)	12	1
Marion	727 (722/5)	70	10
Nassau	196 (188/8)	18/0	1
Putnam	371	36	6
St. Johns	989 (972/17)	67/4	7
Suwannee	532 (517/15)	57/0	21
Union	62	10	2
Statewide	158,997 (156,288)	14,825	3,550

Current COVID-19 TESTING BY COUNTY (7/1@ 4:00 pm)			
	Total Tested	Total Positive	Positive Rate
Alachua	41,900	1,245	3%
Baker	1,816	72	4%
Bradford	2,642	84	3.2%
Clay	17,370	729	4.2%
Columbia	5,958	296	5%
Dixie	1,393	69	5%
Duval	105,151	6,480	6.2%
Flagler	8,326	323	3.9%
Gilchrist	2,345	102	4.3%
Hamilton	2,725	345	12.7%
Lafayette	548	32	5.8%
Levy	3,264	181	5.5%
Marion	24,170	727	3%
Nassau	7,233	196	2.7%
Putnam	6,641	381	5.7%
St. Johns	21,042	989	4.7%
Suwannee	4,264	532	12.5%
Union	2,304	62	2.7%
Statewide	1,981,915	158,997	8%

FDOH updates data daily at a 11:00 am *Hospitalization includes persons that may no longer be hospitalized.

NEW* AHCA information on testing every 2 weeks for staff in NH & ALFs *NEW

See Page 2 of this report for information from Curative

Severe Weather Outlook: Today

When
 This Afternoon & Evening

Most Vulnerable Areas:
 Northeast FL and Southeast GA

Potential Threats
 Damaging Wind Gusts
 Frequent Lightning

Preparedness Actions
 ✓ Have 2+ ways to get warnings
 ✓ Review Family Emergency Plan & Kit
 ✓ Know your Safe Place

Expires 8 hrs from Briefing Time

***NEW* Article: Blood Type Tied to COVID Risk**

Read the NIH article [here](#)

FDA Warns of Toxic Hand Sanitizers

See the list of brand names [here](#)

Healthcare Coalition Information

If this report was forwarded to you, join the HCC to receive Situation Reports and more.
 Click [here](#) to join the Coalition.

Healthcare Coalition Contacts

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Monitor Current Risks for Florida

[NWS Jax Daily Weather Briefings](#)

[Current Wildfire Conditions](#)

[USCG Water Data](#) [Flood Gauges by County](#)

AHCA information on testing every 2 weeks for staff in NH & ALFs

Emergency Rules: [59AER20-4](#) & [59AER20-5](#)

NEW Curative (Testing Contractor) Update/Q&As ***NEW***

We have heard from providers who have not yet received test kits from Curative on their expected date of receipt. Curative provided the following message in response. In addition, Curative has created a Florida-specific phone line and email to assist with provider inquiries.

Support Line: 1-888-702-9042

Support Email: support@curativeinc.com

Message from Curative:

We are terribly sorry for the inconvenience that your test kit delivery has been delayed. We are working with the distributor right now to get your test kits delivered no later than July 1st. There is no need to follow up with Curative Customer Care unless you have not received your test kits by 3:00 p.m. July 1st.

Please do not be concerned about your testing deadline. We have updated your new testing dates to compensate for the delay in delivery of your test kits.

If you have any other issues that you need assistance with, our support team is available to assist. As we have been overwhelmed with contacts due to the delay in test kits, we apologize if you have contacted us and not heard back yet. We are working overtime to get caught up. We will respond to you as quickly as possible. We have created a new phone number dedicated to this Florida testing program. You can either email us at support@curativeinc.com or call at 888-702-9042.

*Thank you for your patience and understanding.
Curative Customer Care*

Additional questions have been posed about the receipt of tests from Curative that the facility does not need prior to July 7 because the facility has completed its own testing. AHCA informed that the Curative tests are provided to assure facilities can test all staff prior to July 7. Facilities should use the kits now to test any remaining staff who have not been tested since June 15 but prior to July 7, and return the samples on the date directed.

If your facility has already tested some or all staff since June 15, you may retain the remaining Curative test kits for the next biweekly test (due after July 7). These can be returned on the date you choose to perform your biweekly testing. Please [follow these instructions](#) and ensure you complete the Testing Kit Return Confirmation for each shipment returned.

If the facility administrator did not get an email from Curative, be sure to check the Spam/Junk folder as well as the software to determine if you can register the Curative support email to be accepted. After these steps, administrators can email support@curativeinc.com for assistance.

FHCA Weekly Provider/Health & Regulatory Partner Call

Weekly call held on Wednesday (this week only) @4:15

Calls are usually every Thursdays @ 4:15 Dial 1-866-951-1151 Room 8484844#

All calls are recorded and posted on the FHCA website. [Here](#) and scroll down to the call recording links.

***NEW* Webinar Series APHA
& National Academy of Medicine**

Webinar #11, July 8, 5-6:30 pm ET: Responding to COVID-19:
A Science-Based Approach
View [recordings of past 10 webinars](#) from the American Public Health Association & the National Academy of Medicine

ESS Reporting Changes

[Hospitals](#) Updated 6/11/2020
[Long-Term Care Facilities](#) Updated 5/28/2020
[Additional Entry Question Guidance](#)

AHCA Emergency Rule and Facility COVID Requirements

[59AER20-1: Hospital Screening Requirements for Long-term Care Facility Residents](#)
[Q&A for Hospital Screening Requirements](#)

[AHCA Alert: Nursing Home Resident Transfers](#)

[Emergency Rule: Requiring Staff COVID-19 Testing at Long-term Care Facilities](#)

[59AER20-2 Mandatory Entry and Testing for Assisted Living Facilities](#)
[Q&A for Entry and Testing for ALFs](#)

[59AER20-3 Mandatory Entry for Testing and Infection Control for Nursing Homes](#)
[Q&A for Entry Testing & Infection Control for NHs](#)

[AHCA Facility Information and Alerts](#)

AHCA Hurricane Preparedness Plan Information

5/29/2020 Information for all AHCA regulated Health Care Providers [Link](#)

6/3/2020 Information for Hospital Providers [Link](#)

Coming Soon! Video Training for our Long-Term Care facility members.

State-Supported Testing Sites



Antibody Testing @ Lot J, Jaguars Stadium
Only 125 tests/day - First come, first served

Cloth Face Coverings for Community Groups

County Health Departments (CHD) have cloth face coverings available for community groups, free of charge. Contact your CHD for details.

<http://www.floridahealth.gov/all-county-locations.html>

COVID Data from FDOH

All reports are linked at <https://floridahealthcovid19.gov/>

Pediatric Report [Link](#)

Antibody Results [Serology](#) & [Point-of-Care](#)

Long-Term Care [Positive Cases](#) & [Deaths](#)

Register with local emergency management to receive emergency messages.

<https://apps.floridadisaster.org/alertflorida/>



Statewide Conference Calls

Coalition staff attends the following statewide calls and provides the daily summaries and highlights above.

Hospitals & FHA	Tuesday 10:00 am	888-585-9008 Code 488 097 156#
Behavioral Health Centers	Tuesday 10:45 am	888-585-9008 Code 208 305 233#
Home Health & Community Providers	Thursday 1:00 pm	888-585-9008 Code 208 305 233#

Regional COVID-19 Isolation Centers

https://ahca.myflorida.com/covid-19_inf.shtml

What are COVID-19 Isolation Facilities?

COVID-19 Isolation Facilities are required to have a full facility or a designated isolation area that is used exclusively to serve medically stable COVID-19 positive patients who require nursing facility level of care and who lack an appropriate discharge setting while recovering from COVID-19 to COVID-19 Isolation Centers. The Centers may accept patients with any type of insurance and patients who are uninsured.

Who can discharge patients to COVID-19 Isolation Centers?

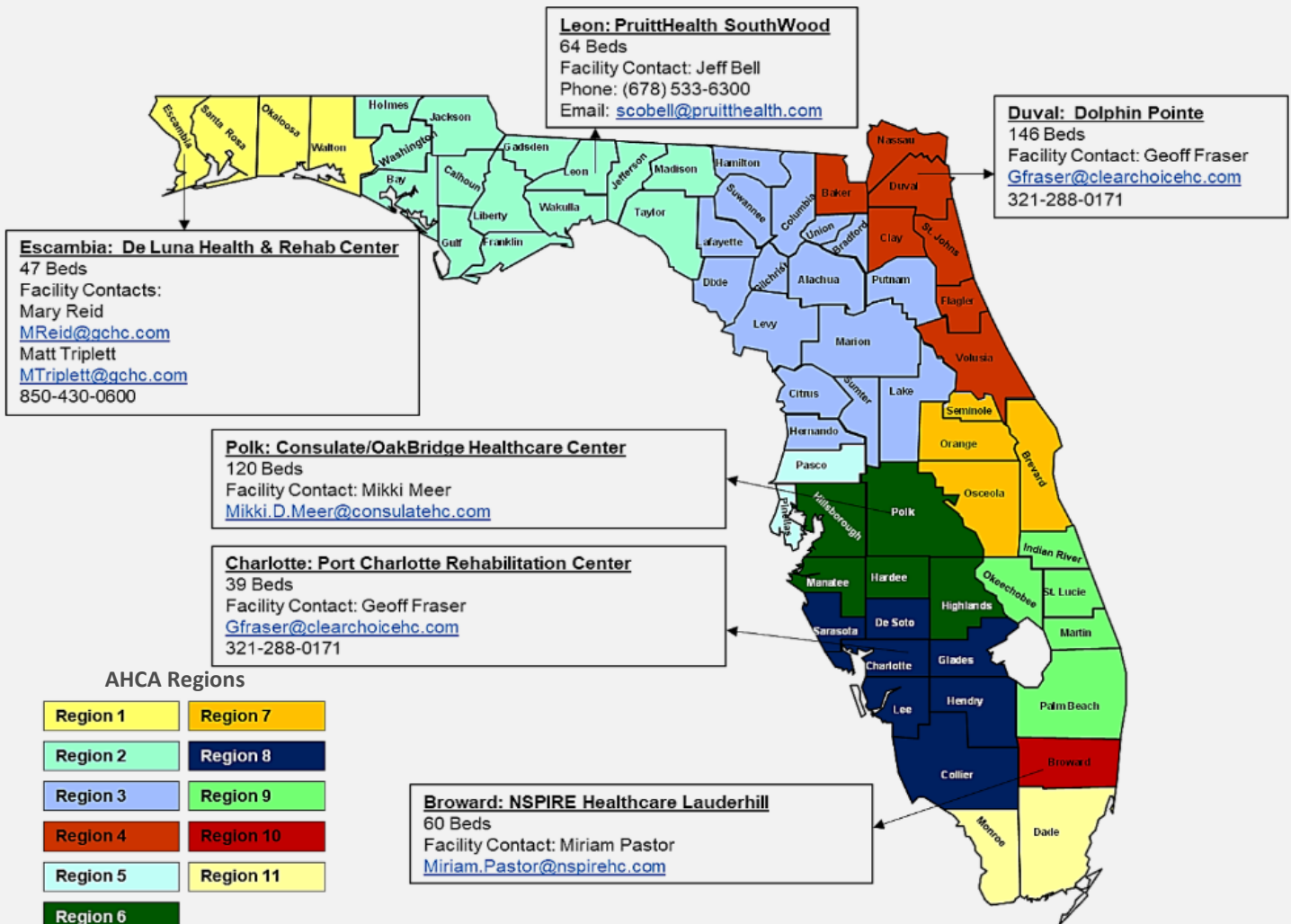
Hospitals, nursing facilities, and assisted living facilities can request to discharge patients to COVID-19 Isolation Centers. The discharging facility will contact, and work directly with, the isolation facility to coordinate the transfer. The isolation facilities have agreed to serve as a regional resource to receive these patients.

Where are the facilities near our region? How do I contact them to discuss potential discharge?

Duval County— Dolphin Pointe • 146 designated beds • Geoff Fraser Gfraser@clearchoicehc.com (321) 288-0171

Leon County— PruittHealth SouthWood • 64 designated beds • Jeff Bell scobell@pruithhealth.com (678) 533-6300

Map of COVID-19 Isolation Centers



Relieve Stress for Healthcare Workers

[Self-Care Exercise](#)

One Blood

One Blood is encouraging healthcare workers and first responders that have recovered from COVID to donate plasma. Go to www.oneblood.org/covid19 or dial 888-9DONATE

ASPR Workforce Virtual Toolkit

Resources for Healthcare Decision-Makers

<https://asprtracie.hhs.gov/Workforce-Virtual-Toolkit>

Alternate Care Strategies

[ASPR Strategies](#)

[Wheelchair and Assistive Technology Users ATTENTION: PRECAUTIONS for COVID-19](#)

Florida Agencies & Resources

FHCA Webinar Series [Recordings](#)

COVID-19 Printable Materials

[CDC Communications](#) & [FL DOH Materials](#)

Florida COVID-19 Contacts

[Florida Health COVID-19](#)

COVID-19 Call Center 24/7

(866) 779-6121

COVID-19@FLHealth.gov

[County Emergency Management](#)

FHCA Nursing Home & Regulatory Partners

[Statewide Conference Call Recordings](#)

Email for Nursing Home/LTC Questions covid@fhca.org

FL Department of Elder Affairs

Services for Florida seniors, their families and caregivers

<http://elderaffairs.state.fl.us/>

FDEM Recovery Bureau

[Recovery Questions & Answers](#)

AHCA Resources

[AHCA- COVID Alerts](#)

[Healthcare Facility Updates](#)

Transfer Forms

[SNF to Hospital](#) [Hospital to SNF](#)

[ESS Resources](#) [ESS Log In Page](#)

[ESS Hospital Bed Availability Dashboard](#)

Florida COVID-19 Resources

[Executive Orders \(Governor & State Agencies\)](#)

[Florida COVID-19 Daily Report](#)

Click on the **See the Report** link at the bottom of the webpage

[Florida Data & Surveillance Dashboard](#)

Emergency Status System: [ESS](#)

Agency for Healthcare Administration: [AHCA](#)

FL Healthcare Association: [FHCA](#)

Agency for Persons with Disabilities: [APD Cares](#)

DCF Mental Health Services: [DCF](#)

FL Division of Emergency Management: [DEM](#)

CMS Nursing Home COVID-19 Data

Full Report [Click Here](#)

Federal Agencies & Resources

Administration for Community Living

Supports needs of the aging and disability populations
<https://acl.gov/COVID-19>

CDC Mental Health Resources

[Taking Care of your Emotional Health](#)
[Helping Children Cope](#)

[FEMA: COVID-19 Pandemic](#)

[Medical Costs Eligible for Public Assistance](#)

National Resources

CDC COVID-19 Main Page	CDC Situation Summary
CDC Testing Priorities	CDC Testing Information
ASPR Tracie Planning Resources	FAQs about COVID-19
CMS Partner Toolkit	CMS: Hospitals Without Walls
FEMA's Rumor Control	Travel Advisories US Dept of State
Senior Medicare Patrol (SMP)	Southeast ADA Center
COVID-19 Fraud Alerts	

PPE Information

[CDC Personal Protective Equipment Guidance](#)

[NIOSH approved N95s](#)

[PPE Burn Rate Calculator](#)

Guidance on strategies to optimize PPE supplies:

[Eye Protection](#)

[Isolation Gowns](#)

[Facemasks](#)

[N95 Respirators](#)

[Summary List for Healthcare Facilities](#)

Counterfeit Respirator [Information](#)

Telemedicine Video

[Medicare Coverage & Payment of Virtual Services](#)

Critical Infrastructure Workers

[Guidance](#) for critical infrastructure workers that may have been exposed to COVID-19

FEMA Rumor Control

[Coronavirus Rumor Control Q&A](#)

CDC Cloth Face Coverings

[How to make & wear cloth face coverings](#)

CDC Decontamination & Reuse of Filtering Facepiece Respirators

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/decontamination-reuse-respirators.html>

National Emerging Special Pathogen Training & Education Center

[Past Recordings & Upcoming Webinars](#)

After Action Review

Starting your After Action Review Process for COVID-19

Steps your facility/organization should take now, while the COVID response is still ongoing:

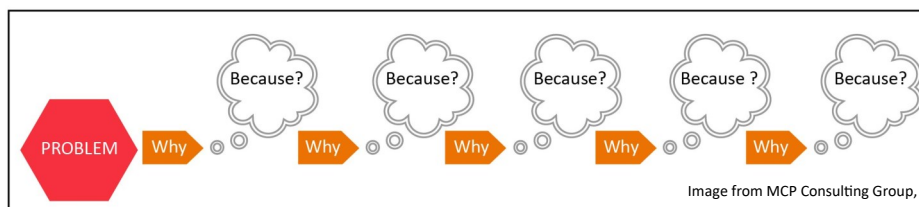
1. Designate a person to lead your organization through the AAR process. If not a senior leader, then someone that has access to the senior leadership. Identify key individuals that will need to be involved and engage them now.
2. Develop an incident timeline. This involves listing your organization's actions in time order, to see what happened when. Consider including major events that impacted your organization as well, such as stay-at-home orders or a ban on elective procedures. Here are two examples from the [WHO](#) (COVID-19) and [CDC](#) (SARS).
3. Take detailed notes on the operational and leadership actions taken during each time segment. Remember, observations are much more reliable than memories. Have key staff keep track of their response actions, outcomes and challenges throughout the response. Some organizations use the [ICS-214 form](#), but any uniform process established to capture activities is important.
4. Develop a process to collect this information regularly. One recommendation is to collect the ICS-214s at the staff sign-out/check-out station. This information will be invaluable to your leadership as you begin to change process, policies and organizational culture.
5. Consider conducting frequent, but brief, AAR sessions. This is a long response and things change over time. In these brief sessions discuss things that are going well and areas that may need improvement. Take detailed notes during these sessions. These brief AAR sessions may assist in making incremental changes to processes or large policy changes to improve the ongoing response.
6. Document everything! Remember this important rule: If it is not written down, then it didn't happen.

Analyzing Response and Root Cause Data. This can be done in phases or at the end of the response.

Next in the After Action Review (AAR) process, is evaluating all the information collected during the response, either by phase or the entire event, using the incident timeline.

As you review the information collected, for the actions taken during the response, compare the organization's actual performance with the current processes, policies, goals and objectives.

During this analysis, identify the actions that worked well and those that may require improvement. For actions that did not work well, a root cause analysis may assist in determining the underlying reason behind an identified issue or challenge. When conducting a root-cause analysis, you are attempting to trace the origin of each event/issue back to earlier events and their respective causes. It requires asking "why", multiple times, to determine the root cause of an issue or problem. This is not a foreign concept in healthcare, as it is often used in patient safety studies. So if you haven't involved your patient safety folks in the AAR process, now is a great time to do so!



Region 3 Alliance After Action Report-Improvement Plan Template (for non-hospital partners)

[Healthcare Facility \(non hospital\) – After Action Report Improvement Plan Template \(MS Word Template\)](#)

Your organization may use this template to document the response strengths, areas for improvement and the organization's plan for making identified improvements.