

COVID-19 SITUATION REPORT # 56

CHAMP ♦ North Central ♦ Northeast Florida Healthcare Coalitions

Wednesday, July 8, 2020



Current COVID-19 NUMBERS BY COUNTY (7/8 @ 3:30 pm)			
	Total Cases Residents/Non-Residents	Hospitalizations* Residents/Non-Residents	Deaths Residents
Alachua	1,792 (1757/35)	96/5	12
Baker	120	20/0	4
Bradford	105	14/0	2
Clay	1,158 (1154/4)	112/0	34
Columbia	392 (389/3)	44/0	4
Dixie	90	13	4
Duval	10,439(10308/131)	387/11	70
Flagler	424 (415/9)	37/2	5
Gilchrist	124	1	0
Hamilton	405 (402/3)	15/0	2
Lafayette	48	3	0
Levy	1225(222/3)	20	1
Marion	1,111 (1105/5)	118/0	12
Nassau	375 (359/16)	27/0	2
Putnam	593 (591/2)	44	6
St. Johns	1,517 (1493/24)	85/4	9
Suwannee	673 (658/15)	67/0	21
Union	99	10	2
Statewide	223,783 (220,492)	16,758	3,889

Current COVID-19 TESTING BY COUNTY (7/8 @ 3:30 pm)			
	Total Tested	Total Positive	Positive Rate
Alachua	47,050	1,792	3.8%
Baker	2,121	120	5.7%
Bradford	2,897	105	3.6%
Clay	19,964	1,158	5.8%
Columbia	6,768	392	5.8%
Dixie	1,546	90	5.8%
Duval	125,457	10,439	8.3%
Flagler	9,367	424	4.5%
Gilchrist	2,533	124	4.9%
Hamilton	3,084	405	13.1%
Lafayette	645	48	7.4%
Levy	3,687	225	6.1%
Marion	27,381	1,111	4.1%
Nassau	8,644	375	4.3%
Putnam	7,734	593	7.7%
St. Johns	24,668	1,517	6.1%
Suwannee	4,781	673	14.1%
Union	2,520	99	3.9%
Statewide	2,322,389	223,783	9.6%

FDOH updates data daily at a 11:00 am *Hospitalization includes persons that may no longer be hospitalized.

NEW Webinar Training for Dialysis *NEW*

Are you new to preparing after-action reports (AARs) or intimidated by the process?

If so, join the Kidney Community Response (KCER) Program, in partnership with the Tampa Bay Health & Medical Preparedness Coalition (TBHMPC), for this timely webinar that will cover the basics of preparing an incident or disaster-related AAR.

Thursday, July 16 3:00-4:00 pm [Register Here](#)

NEW 3 New Federal Testing Sites Open in Jacksonville for 8 days *NEW*

Appointments Required

To find a location and make an appointment visit DoINeedACovid19Test.com

All are welcome.

Open daily from 8:00 am to 6:00 pm

Monitor Current Risks for Florida

[NWS Jax Daily Weather Briefings](#)

[Current Wildfire Conditions](#)

[USCG Water Data](#) [Flood Gauges by County](#)

Healthcare Coalition Information

If this report was forwarded to you, join the HCC to receive Situation Reports and more.

[Click here to join the Coalition.](#)

Healthcare Coalition Contacts

Leigh Wilsey lwilsey@NEFRC.org (904) 476-0294

Eric Anderson eanderson@NEFRC.org

AHCA information on testing every 2 weeks for staff in NH & ALFs

Emergency Rules: [59AER20-4](#) & [59AER20-5](#) Emergency Rule [Q&A from AHCA](#)

Curative (Testing Contractor) Update/Q&As

We have heard from providers who have not yet received test kits from Curative on their expected date of receipt. Curative provided the following message in response. In addition, Curative has created a Florida-specific phone line and email to assist with provider inquiries.

Support Line: 1-888-702-9042

Support Email: support@curativeinc.com

Message from Curative:

We are terribly sorry for the inconvenience that your test kit delivery has been delayed. We are working with the distributor right now to get your test kits delivered no later than July 1st. There is no need to follow up with Curative Customer Care unless you have not received your test kits by 3:00 p.m. July 1st.

Please do not be concerned about your testing deadline. We have updated your new testing dates to compensate for the delay in delivery of your test kits.

If you have any other issues that you need assistance with, our support team is available to assist. As we have been overwhelmed with contacts due to the delay in test kits, we apologize if you have contacted us and not heard back yet. We are working overtime to get caught up. We will respond to you as quickly as possible. We have created a new phone number dedicated to this Florida testing program. You can either email us at support@curativeinc.com or call at 888-702-9042.

*Thank you for your patience and understanding.
Curative Customer Care*

Additional questions have been posed about the receipt of tests from Curative that the facility does not need prior to July 7 because the facility has completed its own testing. AHCA informed that the Curative tests are provided to assure facilities can test all staff prior to July 7. Facilities should use the kits now to test any remaining staff who have not been tested since June 15 but prior to July 7, and return the samples on the date directed.

If your facility has already tested some or all staff since June 15, you may retain the remaining Curative test kits for the next biweekly test (due after July 7). These can be returned on the date you choose to perform your biweekly testing. Please [follow these instructions](#) and ensure you complete the Testing Kit Return Confirmation for each shipment returned.

If the facility administrator did not get an email from Curative, be sure to check the Spam/Junk folder as well as the software to determine if you can register the Curative support email to be accepted. After these steps, administrators can email support@curativeinc.com for assistance.

FHCA Weekly Provider/Health & Regulatory Partner Call

Weekly call held on Wednesday (this week only) @4:15

Calls are usually every Thursdays @ 4:15 Dial 1-866-951-1151 Room 8484844#

All calls are recorded and posted on the FHCA website. [Here](#) and scroll down to the call recording links.

FDA Warns of Toxic Hand Sanitizers

See the list of brand names [here](#)

Article: Blood Type Tied to COVID Risk

Read the NIH article [here](#)

***NEW* Webinar Series APHA
& National Academy of Medicine**

Webinar #11, July 8, 5-6:30 pm ET: Responding to COVID-19:
A Science-Based Approach
View [recordings of past 10 webinars](#) from the American Public Health Association & the National Academy of Medicine

ESS Reporting Changes

[Hospitals](#) Updated 6/11/2020
[Long-Term Care Facilities](#) Updated 5/28/2020
[Additional Entry Question Guidance](#)

AHCA Emergency Rule and Facility COVID Requirements

[59AER20-1: Hospital Screening Requirements for Long-term Care Facility Residents](#)
[Q&A for Hospital Screening Requirements](#)

[AHCA Alert: Nursing Home Resident Transfers](#)

[Emergency Rule: Requiring Staff COVID-19 Testing at Long-term Care Facilities](#)

[59AER20-2 Mandatory Entry and Testing for Assisted Living Facilities](#)
[Q&A for Entry and Testing for ALFs](#)

[59AER20-3 Mandatory Entry for Testing and Infection Control for Nursing Homes](#)
[Q&A for Entry Testing & Infection Control for NHs](#)

[AHCA Facility Information and Alerts](#)

AHCA Hurricane Preparedness Plan Information

5/29/2020 Information for all AHCA regulated Health Care Providers [Link](#)

6/3/2020 Information for Hospital Providers [Link](#)

Coming Soon! Video Training for our Long-Term Care facility members.

**State-Supported
Testing Sites**



Antibody Testing @ Lot J, Jaguars Stadium
Only 125 tests/day - First come, first served

Cloth Face Coverings for Community Groups

County Health Departments (CHD) have cloth face coverings available for community groups, free of charge. Contact your CHD for details.

<http://www.floridahealth.gov/all-county-locations.html>

COVID Data from FDOH

All reports are linked at <https://floridahealthcovid19.gov/>

Pediatric Report [Link](#)

Antibody Results [Serology](#) & [Point-of-Care](#)

Long-Term Care [Positive Cases](#) & [Deaths](#)

Register with local emergency management to receive emergency messages.

<https://apps.floridadisaster.org/alertflorida/>



Statewide Conference Calls

Coalition staff attends the following statewide calls and provides the daily summaries and highlights above.

Hospitals & FHA	Tuesday 10:00 am	888-585-9008 Code 488 097 156#
Behavioral Health Centers	Tuesday 10:45 am	888-585-9008 Code 208 305 233#
Home Health & Community Providers	Thursday 1:00 pm	888-585-9008 Code 208 305 233#

Regional COVID-19 Isolation Centers

https://ahca.myflorida.com/covid-19_inf.shtml

(Images below from this site)

What are COVID-19 Isolation Facilities? COVID-19 Isolation Facilities are required to have a full facility or a designated isolation area that is used exclusively to serve medically stable COVID-19 positive patients who require nursing facility level of care and who lack an appropriate discharge setting while recovering from COVID-19 to COVID-19 Isolation Centers. The Centers may accept patients with any type of insurance and patients who are uninsured.

Who can discharge patients to COVID-19 Isolation Centers? Hospitals, nursing facilities, and assisted living facilities can request to discharge patients to COVID-19 Isolation Centers. The discharging facility will contact, and work directly with, the isolation facility to coordinate the transfer. The isolation facilities have agreed to serve as a regional resource to receive these patients.



Facility Name	Location	Designated Beds	Admission Contact
Avante at Boca Raton	Palm Beach	30	Kimberly Biegasiewicz KBiegasiewicz@avantegroup.com (954) 319-7778
Carrington Place	Pinellas	60	Chris Riggs ED.stpete@carringtonplaces.com (727) 577-8676
De Luna Health and Rehab Center	Escambia	47	Mary Reid MReid@gchc.com Matt Triplett MTriplett@gchc.com (850) 430-0600
Dolphin Pointe	Duval	146	Geoff Fraser Gfraser@clearchoicehc.com (321) 288-0171
Miami Care Center	Miami-Dade	150	Kimberly Biegasiewicz KBiegasiewicz@avantegroup.com (954) 319-7778
Gulf Coast Medical Center/ Skilled Nursing Unit	Lee	48	Leslie Vollmer leslie.vollmer@leehealth.org (239) 225-7737
NSPIRE Healthcare Lauderdale	Broward	60	Miriam Pastor Miriam.Pastor@nspirehc.com
OakBridge Healthcare Center	Polk	120	Mikki Meer Mikki.D.Meer@consulatehc.com
Oasis Health and Rehabilitation Center	Palm Beach	28	Mary Bryant Admin@Oasisrehabcare.net (561) 586-7404 ext. 3015
Port Charlotte Rehab Center	Charlotte	39	Geoff Fraser Gfraser@clearchoicehc.com (321) 288-0171
PruittHealth SouthWood	Leon	64	Jeff Bell scobell@pruithhealth.com (678) 533-6300
Viera del Mar Health and Rehabilitation Center	Brevard	60	Millie Sorger msorger@gchc.com (321) 775-6800

Relieve Stress for Healthcare Workers

[Self-Care Exercise](#)

One Blood

One Blood is encouraging healthcare workers and first responders that have recovered from COVID to donate plasma. Go to www.oneblood.org/covid19 or dial 888-9DONATE

ASPR Workforce Virtual Toolkit

Resources for Healthcare Decision-Makers

<https://asprtracie.hhs.gov/Workforce-Virtual-Toolkit>

Alternate Care Strategies

[ASPR Strategies](#)

[Wheelchair and Assistive Technology Users ATTENTION: PRECAUTIONS for COVID-19](#)

Florida Agencies & Resources

FHCA Webinar Series [Recordings](#)

COVID-19 Printable Materials

[CDC Communications](#) & [FL DOH Materials](#)

Florida COVID-19 Contacts

[Florida Health COVID-19](#)

COVID-19 Call Center 24/7

(866) 779-6121

COVID-19@FLHealth.gov

[County Emergency Management](#)

FHCA Nursing Home & Regulatory Partners

[Statewide Conference Call Recordings](#)

Email for Nursing Home/LTC Questions covid@fhca.org

FL Department of Elder Affairs

Services for Florida seniors, their families and caregivers

<http://elderaffairs.state.fl.us/>

FDEM Recovery Bureau

[Recovery Questions & Answers](#)

AHCA Resources

[AHCA- COVID Alerts](#)

[Healthcare Facility Updates](#)

Transfer Forms

[SNF to Hospital](#) [Hospital to SNF](#)

[ESS Resources](#) [ESS Log In Page](#)

[ESS Hospital Bed Availability Dashboard](#)

Florida COVID-19 Resources

[Executive Orders \(Governor & State Agencies\)](#)

[Florida COVID-19 Daily Report](#)

Click on the **See the Report** link at the bottom of the webpage

[Florida Data & Surveillance Dashboard](#)

Emergency Status System: [ESS](#)

Agency for Healthcare Administration: [AHCA](#)

FL Healthcare Association: [FHCA](#)

Agency for Persons with Disabilities: [APD Cares](#)

DCF Mental Health Services: [DCF](#)

FL Division of Emergency Management: [DEM](#)

CMS Nursing Home COVID-19 Data

Full Report [Click Here](#)

Federal Agencies & Resources

Administration for Community Living

Supports needs of the aging and disability populations
<https://acl.gov/COVID-19>

CDC Mental Health Resources

[Taking Care of your Emotional Health](#)
[Helping Children Cope](#)

[FEMA: COVID-19 Pandemic](#)

[Medical Costs Eligible for Public Assistance](#)

National Resources

CDC COVID-19 Main Page	CDC Situation Summary
CDC Testing Priorities	CDC Testing Information
ASPR Tracie Planning Resources	FAQs about COVID-19
CMS Partner Toolkit	CMS: Hospitals Without Walls
FEMA's Rumor Control	Travel Advisories US Dept of State
Senior Medicare Patrol (SMP)	Southeast ADA Center
COVID-19 Fraud Alerts	

PPE Information

[CDC Personal Protective Equipment Guidance](#)

[NIOSH approved N95s](#)

[PPE Burn Rate Calculator](#)

Guidance on strategies to optimize PPE supplies:

[Eye Protection](#)

[Isolation Gowns](#)

[Facemasks](#)

[N95 Respirators](#)

[Summary List for Healthcare Facilities](#)

Counterfeit Respirator [Information](#)

Telemedicine Video

[Medicare Coverage & Payment of Virtual Services](#)

Critical Infrastructure Workers

[Guidance](#) for critical infrastructure workers that may have been exposed to COVID-19

FEMA Rumor Control

[Coronavirus Rumor Control Q&A](#)

CDC Cloth Face Coverings

[How to make & wear cloth face coverings](#)

CDC Decontamination & Reuse of Filtering Facepiece Respirators

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/decontamination-reuse-respirators.html>

National Emerging Special Pathogen Training & Education Center

[Past Recordings & Upcoming Webinars](#)

After Action Review

Starting your After Action Review Process for COVID-19

Steps your facility/organization should take now, while the COVID response is still ongoing:

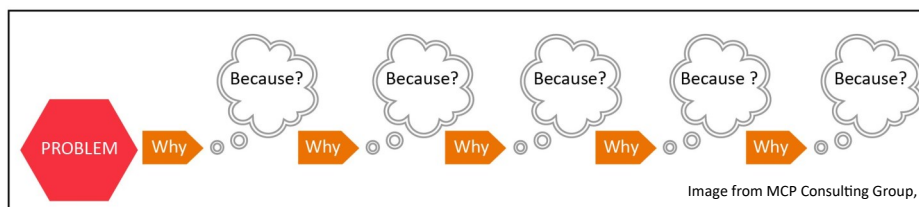
1. Designate a person to lead your organization through the AAR process. If not a senior leader, then someone that has access to the senior leadership. Identify key individuals that will need to be involved and engage them now.
2. Develop an incident timeline. This involves listing your organization's actions in time order, to see what happened when. Consider including major events that impacted your organization as well, such as stay-at-home orders or a ban on elective procedures. Here are two examples from the [WHO](#) (COVID-19) and [CDC](#) (SARS).
3. Take detailed notes on the operational and leadership actions taken during each time segment. Remember, observations are much more reliable than memories. Have key staff keep track of their response actions, outcomes and challenges throughout the response. Some organizations use the [ICS-214 form](#), but any uniform process established to capture activities is important.
4. Develop a process to collect this information regularly. One recommendation is to collect the ICS-214s at the staff sign-out/check-out station. This information will be invaluable to your leadership as you begin to change process, policies and organizational culture.
5. Consider conducting frequent, but brief, AAR sessions. This is a long response and things change over time. In these brief sessions discuss things that are going well and areas that may need improvement. Take detailed notes during these sessions. These brief AAR sessions may assist in making incremental changes to processes or large policy changes to improve the ongoing response.
6. Document everything! Remember this important rule: If it is not written down, then it didn't happen.

Analyzing Response and Root Cause Data. This can be done in phases or at the end of the response.

Next in the After Action Review (AAR) process, is evaluating all the information collected during the response, either by phase or the entire event, using the incident timeline.

As you review the information collected, for the actions taken during the response, compare the organization's actual performance with the current processes, policies, goals and objectives.

During this analysis, identify the actions that worked well and those that may require improvement. For actions that did not work well, a root cause analysis may assist in determining the underlying reason behind an identified issue or challenge. When conducting a root-cause analysis, you are attempting to trace the origin of each event/issue back to earlier events and their respective causes. It requires asking "why", multiple times, to determine the root cause of an issue or problem. This is not a foreign concept in healthcare, as it is often used in patient safety studies. So if you haven't involved your patient safety folks in the AAR process, now is a great time to do so!



Region 3 Alliance After Action Report-Improvement Plan Template (for non-hospital partners)

[Healthcare Facility \(non hospital\) – After Action Report Improvement Plan Template \(MS Word Template\)](#)

Your organization may use this template to document the response strengths, areas for improvement and the organization's plan for making identified improvements.