# **COVID-19 SITUATION REPORT # 60**

CHAMP • North Central • Northeast Florida Healthcare Coalitions Thursday, August 13, 2020



Current COVID-19 NUMBERS BY COUNTY (8/13 @ 2:00pm)			Current COVID-19 TESTING BY COUNTY (8/13 @ 2:00pm)				
	Total Cases Residents/Non-Residents	Hospitalizations* Residents/Non-Residents	Deaths Residents		Total Tested	Total Positive	Positive Rate
Alachua	4,391 (4336/55)	194/15	26	Alachua	73329	4,391	6%
Baker	1.052	38	4	Baker	6,057	1,052	17.4%
Bradford	545	30	4	Bradford	4,710	545	11.6%
Clay	3,369 (3358/11)	232	61	Clay	35,624	3,369	9.5%
Columbia	2,958 (2947/11)	138/2	21	Columbia	13,904	2,958	21.3%
Dixie	570	34	4	Dixie	4,213	570	13.5%
Duval	24,162(23912/250)	750/17	212	Duval	215,844	24,162	11.2%
Flagler	1,107(1096/11)	90/3	13	Flagler	15,442	1,107	7.2%
Gilchrist	387	24	6	Gilchrist	3,762	387	10.3%
Hamilton	625 (620/5)	23	4	Hamilton	4,664	625	13.4%
Lafayette	469	10	2	Lafayette	1,432	469	32.8%
Levy	720 (716/4)	45	5	Levy	6,436	720	11.2%
Marion	6,921 (6907/14)	543	108	Marion	54,179	6,921	12.8%
Nassau	1,280 (1202/78)	76/1	11	Nassau	15,356	1,280	8.3%
Putnam	1,559 (1558/1)	176	29	Putnam	13,291	1,559	11.7%
St. Johns	3,817 (3775/42)	205/5	42	St. Johns	42,082	3,817	9.1%
Suwannee	2,152 (2135/17)	110	45	Suwannee	9,202	2,152	23.4%
Union	456	24	5	Union	8,058	456	5.7%
Statewide	557,137 (551,232)	32,537	8,913	Statewide	4,128,584	557,137	13.49%

FDOH updates data daily at a 11:00 am \*Hospitalization includes persons that may no longer be hospitalized.

# \*NEW\* Important Updates for Health Care Providers for COVID-19 \*NEW\*

#### Letter from State Surgeon General Dr. Scott Rivkees

Governor DeSantis Extends State of Emergency for COVID-19 Executive Order 20-166

State Surgeon General Issues Public Health Advisory for COVID-19 Public Health Advisory

Volunteer for COVID-19 Clinical Trial To learn more about volunteering for a COVID-19 Prevention Clinical Study, please click here

Agency for Health Care Administration Emergency Rule Emergency Rule 59AER20-8 New Symptom-based screening strategy

Criteria for Return to Work for Healthcare Personnel with SARS-CoV-2 Infection (Interim Guidance) Updated

Duration of Isolation and Quarantine for Persons with COVID-19 Updated CDC Guidance see page 2 for more details.

**COVID-19 Convalescent Plasma** Donating plasma is one of the ways you can help those fighting COVID-19. If you or your patients have had COVID-19 and have been completely symptom free for at least two weeks, your plasma may help save the lives of other patients. Learn more <u>HERE</u>.

Agency for Health Care Administration Complaint Process For concerns regarding a health care facility in Florida, consumers, patient advocates, and practitioners may file a complaint with the Agency for Health Care Administration. Complaints can be filed anonymously. However, please be sure to include sufficient information, such as the patient/resident name, date(s) of events, and any other specifics pertinent to the complaint, to allow proper assessment of concerns. You may file a complaint with the Agency by calling our toll-free Complaint & Information Call Center at 1-888-419-3456 or by completing our online complaint form at: <a href="https://apps.ahca.myflorida.com/hcfc/">https://apps.ahca.myflorida.com/hcfc/</a>. Please refer to the Agency's Consumer Complaint website for additional information at <a href="https://ahca.myflorida.com/Contact/call\_center.shtml">https://ahca.myflorida.com/Contact/call\_center.shtml</a>.

Health Care Practitioner COVID-19 Resources What to do if you've been exposed & I tested positive. What happens now?

# \*NEW\* Brief overview of CDC recommentations released July 22, 2020 Duration of Isolation and Quarantine for Persons with COVID-19

On July 22, 2020, the CDC released updated guidance regarding the <u>duration of isolation and recommendations</u> <u>regarding retesting of COVID-19 cases</u>. The Florida Department of Health seeks to ensure that providers have resources available to assist with educating their patients regarding the actions that they, along with their close contacts, should take to remain safe. Provided below is a brief overview of recommendations.

**Isolation** is used to separate people **infected** with the virus from those who are not infected. People in isolation should remain home, and then within their home, separate themselves from other members of their household by staying in a designated room or area to minimize the risk of exposing others in the home.

Symptomatic cases of COVID-19 should remain isolated until:

- At least **10 days\*** since symptoms first appeared; **and** At least 24 hours with no fever without fever-reducing medication; **and**
- Symptoms have improved.

\*A limited number of persons with severe illness or patients who are severely immunocompromised may need to be isolated for 20 days after symptom onset; consider consultation with infection control experts.

Cases of COVID-19 without symptoms should remain isolated until:

• At least 10 days have passed since they were tested

<u>Quarantine</u> is used to keep someone who might have been <u>exposed</u> to COVID-19 away from others. Quarantine helps prevent spread of disease that can occur before a person knows they are sick or if they are infected with the virus but not experiencing symptoms.

Close contacts (came within 6 feet of someone who has COVID-19 for at least 15 minutes) should:

- Stay home for **14 days** after their last contact with a person who has COVID-19.
- Watch for fever (100.4°F or more), cough, shortness of breath, or other symptoms of COVID-19.
- If possible, stay away from others, especially people who are at higher risk for getting very sick from COVID-19.

**Retesting Recommendations:** 

- For persons diagnosed with COVID-19 who remain asymptomatic after recovery, retesting is not recommended within 3 months after the date of symptom onset or the date of first positive viral test for COVID. In addition, quarantine is not recommended for individuals that have recovered from COVID-19 in the event of close contact with an infected person during the 3 month-period.
- For persons who develop new symptoms consistent with COVID-19 during the 3 months after the date of initial symptom onset, if an alternative etiology cannot be identified by an authorized health care provider, then the person may warrant retesting. Consultation with infectious disease or infection control experts, as well as the Florida Department of Health, is recommended. Isolation may be considered during this evaluation based on consultation with an infection control expert, especially if symptoms develop within 14 days after close contact with a person infected with COVID-19.

# **More Statewide Conference Calls**

Statewide Conference Calls

Coalition staff attends the following statewide calls and provides the daily summaries and highlights above.

Hospitals & FHA	Tuesday & Thursday 10:00 am	888-585-9008 Code 488 097 156#
Behavioral Health Centers	Tuesday 10:45 am	888-585-9008 Code 208 305 233#
Healthcare Providers	Tuesday 5:30 pm	888-585-9008 Code 208 305 233#
Home Health & Community Providers	Thursday 1:00 pm	888-585-9008 Code 208 305 233#
Nursing Homes & FHCA (recorded & posted)	Thursday 4:15 pm	866-951-1151 Room ID 8484844#

# **Conference Call Highlights**

- AHCA has started a mandatory testing requirement for Intermediate Care Facilities. Training is occurring now and testing will begin soon. <u>59AER20-7</u> effective 8/3/2020
- Hospital Screening Requirements for LTC Residents <u>59AER20-8</u> effective 8/5/2020
- Mandatory Entry & Testing for ALFs <u>59AER20-9</u> effective 8/6/2020
- Mandatory Entry for Testing & Infection Control for NHs <u>59AER20-10</u> effective 8/6/2020
- FDOH reminds all providers that all COVID test results must be reported; both positive & negative results.
- CDC Guidance for Healthcare Personnel to return to work (Updated 7/17/2020).
- CDC Guidance for Symptom-Based Strategy for Discharging Patients (Updated 7/17/2020)
- There are 22 Isolation Centers, 1400 beds, and more are under consideration. Memory care patients will need to have appropriate caregivers, if admitted.
- Email questions to provider.COVID19@FLHealth.gov

## \*NEW\* Center for Domestic Preparedness

Virtual Instructor Led Training List Crisis Standards of Care Mass Casualty Incident Response Medical Surge Management Hospital Incident Command Healthcare Facility Preparedness & Many More

**Offerings throughout August and September** 

# **Find a Testing Site**

Florida's Mobile Testing Lab & Community Testing Sites State Supported Testing Sites

#### **Healthcare Coalition Information**

If this report was forwarded to you, join the HCC to receive Situation Reports and more. Click <u>here</u> to join the Coalition.

Healthcare Coalition Contacts Leigh Wilsey <u>lwilsey@NEFRC.org</u> (904) 476-0294 Eric Anderson <u>eanderson@NEFRC.org</u>

#### **ESS Updates**

Long Term Care Facility Additional Info Entry—Question & Guidance 7/20/2020

Hospital Additional Entry—Beds & Info 7/16/2020

Hospitals Updated 6/11/2020

Hurricane Pre Plan (Hospitals) 6/3/2020

Hurricane Prep Plan 5/29/2020

Long-Term Care Facilities Updated 5/28/2020 Additional Entry Question Guidance

\*\*\*Timely & Accurate ESS Data Entry continues to be critical for planning\*\*\*

AHCA's LTC Transfers & Testing Updates

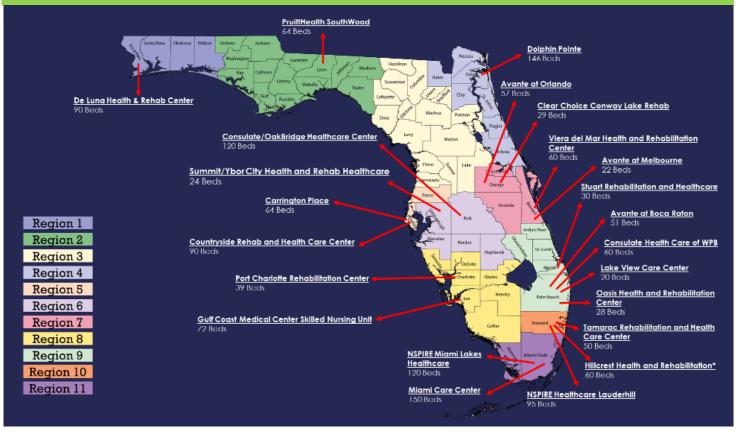
Alert released July 20, 2020

\*UPDATED\* Regional COVID-19 Isolation Centers \*More sites added statewide\*

https://ahca.myflorida.com/covid-19\_inf.shtml

Map & list with links found on website above along with more details about these centers.

The State is working to open more Isolation Centers, so continue to monitor the website above.



As of July 31, 2020, the Agency has agreements with 23 COVID-19 Isolation Centers

#### **COVID-19 Conversations**

View recordings of past webinars from the American Public Health Association & the National Academy of Medicine

AHCA information on testing every 2 weeks for staff in NH & ALFs

Emergency Rules: <u>59AER20-4</u> & <u>59AER20-5</u>

Emergency Rule Q&A from AHCA

Curative (Testing Contractor) Contact Information

Support Line: 1-888-702-9042 Support Email: <u>support@curativeinc.com</u>

# AHCA Emergency Rule and Facility COVID Requirements

AHCA Alert: Nursing Home Resident Transfers May 5, 2020

Emergency Rule: Requiring Staff COVID-19 Testing at Long-term Care Facilities May 10, 2020

59AER20-2 Mandatory Entry and Testing for Assisted Living Facilities Q&A for Entry and Testing for ALFs

59AER20-3 Mandatory Entry for Testing and Infection Control for Nursing Homes Q&A for Entry Testing & Infection Control for NHs

**AHCA Facility Information and Alerts** 

#### **Coming Soon!** Video Training for our Long-Term Care facility members.

Article: Blood Type Tied to COVID Risk

Read the NIH article here

# **Cloth Face Coverings for Community Groups**

County Health Departments (CHD) have cloth face coverings available for community groups, free of charge. Contact your CHD for details. http://www.floridahealth.gov/all-county-locations.html

Register with local emergency management to receive emergency messages. https://apps.floridadisaster.org/alertflorida/



FDA Warns of Toxic Hand Sanitizers

See the list of brand names here

## **COVID Data from FDOH**

All reports are linked at <u>https://floridahealthcovid19.gov/</u>

Pediatric Report <u>Link</u> Antibody Results <u>Serology</u> & <u>Point-of-Care</u> Long-Term Care <u>Positive Cases</u> & <u>Deaths</u>

#### **Monitor Current Risks for Florida**

<u>NWS Jax Daily Weather Briefings</u> <u>Current Wildfire Conditions</u> <u>USCG Water Data</u> <u>Flood Gauges</u> by County

Relieve Stress for Healthcare Workers	One Blood One Blood is encouraging healthcare workers and first re- sponders that have recovered from COVID to donate plasma. Go to <u>www.oneblood.org/covid19</u> or dial 888-9DONATE		
Self-Care Exercise			
ASPR Workforce Virtual Toolkit Resources for Healthcare Decision-Makers https://asprtracie.hhs.gov/Workforce-Virtual-Toolki	Alternate Care Strategies ASPR <u>Strategies</u> <u>it</u>		
	encies & Resources		
Florida Ag	encies & Resources		
Florida Ag	encies & Resources COVID-19 Printable Materials		
Florida Ag FHCA Webinar Series <u>Recordings</u>	encies & Resources COVID-19 Printable Materials		

## **FL Department of Elder Affairs**

Services for Florida seniors, their families and caregivers http://elderaffairs.state.fl.us/

#### Florida COVID-19 Resources

**Executive Orders** (Governor & State Agencies)

Florida COVID-19 Daily Report Click on the See the Report link at the bottom of the webpage

Florida Data & Surveillance Dashboard

**Emergency Status System: ESS** 

Agency for Healthcare Administration: <u>AHCA</u>

FL Healthcare Association: FHCA

Agency for Persons with Disabilities: <u>APD Cares</u>

DCF Mental Health Services: DCF

FL Division of Emergency Management: <u>DEM</u>

COVID-19 Call Center 24/7 (866) 779-6121 COVID-19@FLHealth.gov

County Emergency Management

# **FDEM Recovery Bureau**

**Recovery Questions & Answers** 

# **AHCA Resources**

AHCA- COVID Alerts

Healthcare Facility Updates

Transfer Forms <u>SNF to Hospital</u> <u>Hospital to SNF</u>

ESS Resources ESS Log In Page

ESS Hospital Bed Availability Dashboard

CMS Nursing Home COVID-19 Data

Full Report <u>Click Here</u>

# **Federal Agencies & Resources**

Administration for Community Living

Supports needs of the aging and disability populations https://acl.gov/COVID-19

## FEMA: COVID-19 Pandemic Medical Costs Eligible for Public Assistance

#### **National Resources**

CDC COVID-19 Main Page	<b>CDC Situation Summary</b>
CDC Testing Priorities	<b>CDC Testing Information</b>
ASPR Tracie Planning Resources	FAQs about COVID-19
CMS Partner Toolkit	CMS: <u>Hospitals Without Walls</u>
FEMA's Rumor Control	Travel Advisories US Dept of State
<u>Senior Medicare Patrol (SMP)</u> COVID-19 Fraud Alerts	Southeast ADA Center

#### **Telemedicine Video**

Medicare Coverage & Payment of Virtual Services

#### **Critical Infrastructure Workers**

<u>Guidance</u> for critical infrastructure workers that may have been exposed to COVID-19

**FEMA Rumor Control** 

**Coronavirus Rumor Control Q&A** 

### **CDC Mental Health Resources**

Taking Care of your Emotional Health Helping Children Cope

## **PPE Information**

<u>CDC Personal Protective</u> Equipment Guidance

NIOSH approved N95s

**PPE Burn Rate Calculator** 

Guidance on strategies to optimize PPE supplies: Eye Protection Isolation Gowns Facemasks N95 Respirators

**Summary List** for Healthcare Facilities

Counterfeit Respirator Information

## **CDC Cloth Face Coverings**

How to make & wear cloth face coverings

# CDC Decontamination & Reuse of Filtering Facepiece Respirators

https://www.cdc.gov/coronavirus/2019-ncov/ hcp/ppe-strategy/decontamination-reuserespirators.html

**National Emerging Special Pathogen Training & Education Center** 

Past Recordings & Upcoming Webinars

# **Starting your After Action Review Process for COVID-19**

#### Steps your facility/organization should take now, while the COVID response is still ongoing:

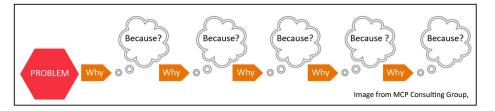
- 1. Designate a person to lead your organization through the AAR process. If not a senior leader, then someone that has access to the senior leadership. Identify key individuals that will need to be involved and engage them now.
- 2. Develop an incident timeline. This involves listing your organization's actions in time order, to see what happened when. Consider including major events that impacted your organization as well, such as stay-at-home orders or a ban on elective procedures. Here are two examples from the <u>WHO</u> (COVID-19) and <u>CDC</u> (SARS).
- 3. Take detailed notes on the operational and leadership actions taken during each time segment. Remember, observations are much more reliable than memories. Have key staff keep track of their response actions, outcomes and challenges throughout the response. Some organizations use the <u>ICS-214 form</u>, but any uniform process established to capture activities is important.
- 4. Develop a process to collect this information regularly. One recommendation is to collect the ICS-214s at the staff sign-out/check-out station. This information will be invaluable to your leadership as you begin to change process, policies and organizational culture.
- 5. Consider conducing frequent, but brief, AAR sessions. This is a long response and things change over time. In these brief session discuss things that are going well and areas that may need improvement. Take detailed notes during these sessions. These brief AAR sessions may assist in making incremental changes to processes or large policy changes to improve the ongoing response.
- 6. Document everything! Remember this important rule: If it is not written down, then it didn't happen.

Analyzing Response and Root Cause Data. This can be done in phases or at the end of the response.

Next in the After Action Review (AAR) process, is evaluating all the information collected during the response, either by phase or the entire event, using the incident timeline.

As you review the information collected, for the actions taken during the response, compare the organization's actual performance with the current processes, policies, goals and objectives.

During this analysis, identify the actions that worked well and those that may require improvement. For actions that did not work well, a root cause analysis may assist in determining the underlying reason behind an identified issue or challenge. When conducting a root-cause analysis, you are attempting to trace the origin of each event/issue back to earlier events and their respective causes. It requires asking "why", multiple times, to deter-mine the root cause of an issue or problem. This is not a foreign concept in healthcare, as it is often used in patient safety studies. So if you haven't involved your patient safety folks in the AAR process, now is a great time to do so!.



Region 3 Alliance After Action Report-Improvement Plan Template (for non-hospital partners)

<u>Healthcare Facility (non hospital) – After Action Report Improvement Plan Template (MS Word Template)</u>

Your organization may use this template to document the response strengths, areas for improvement and the organization's plan for making identified improvements.